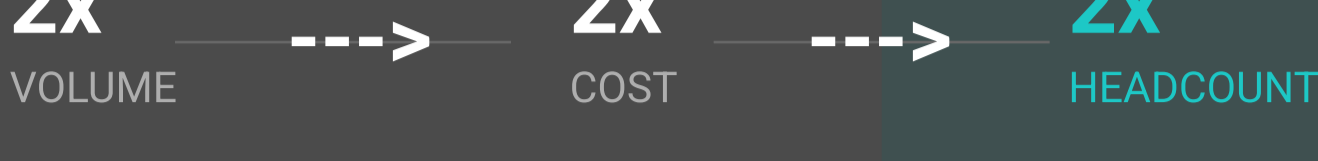




# 5 Functions That Break Under Volume



## THE BREAKDOWN

### Five Functions. One Pattern.

#### Learning Administration

01

**RESPONSE TIME**

→ 3x SLOWER →

24h → 72h

Learners wait. Managers escalate.

**AI-NATIVE**

**43%** faster processing

⚠️ **CEILING CHECK:** Ops team talks about hiring before strategy.

02

#### Content Development

**BACKLOG GROWTH**

6 mo → 12 mo

Business Units stop waiting for L&D.

**AI-NATIVE**

**30-40%** faster cycles

**40%** less SME time

⚠️ **CEILING CHECK:** Business Units building their own content – or going without.

#### Training Coordination

03

**ERROR RATE**

SCHEDULING ERRORS

●●● → ●●●●●●●●●●

Errors multiply. Utilization drops.

**AI-NATIVE**

**87%** fewer errors

⚠️ **CEILING CHECK:** Coordinators firefight logistics instead of designing learning.

04

#### Vendor Management

**SATISFACTION SCORE**

Progress bars showing improvement

Oversight gaps close. Quality stabilizes.

**AI-NATIVE**

**25%** cost reduction

⚠️ **CEILING CHECK:** You discover vendor problems from complaints, not data.

#### LMS Administration

05

**SUPPORT QUEUE**

Queues grow. Workarounds multiply.

Bar chart showing increasing support requests

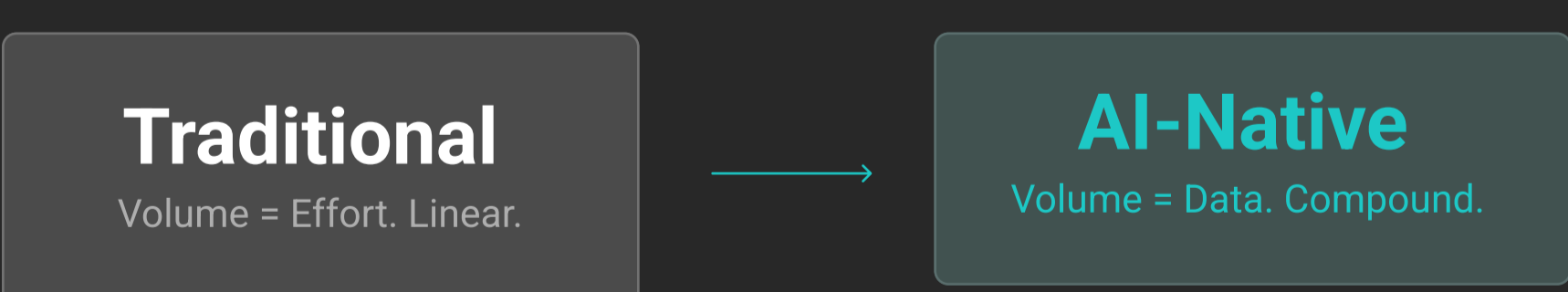
**AI-NATIVE**

**18%** better utilization

**68-78%** self-service

⚠️ **CEILING CHECK:** Coordinators firefight logistics instead of designing learning.

## THE PATTERN



Humans evolve from processors to problem-solvers. A different cost curve.

## THE PROOF

### The equation changed.

- |   |  |   |
|---|--|---|
| <p><b>01</b></p> <hr/> <p><b>Global Pharmaceutical Company</b></p> <ul style="list-style-type: none"> <li>• 1 division became 5.</li> <li>• Cost per learner reduced by 61%.</li> </ul> | <p><b>02</b></p> <hr/> <p><b>Major Technology Firm</b></p> <ul style="list-style-type: none"> <li>• Backlogs cleared.</li> <li>• Content delivery 30-40% faster; SME time down 40%.</li> </ul> | <p><b>03</b></p> <hr/> <p><b>Global Financial Services Company</b></p> <ul style="list-style-type: none"> <li>• 45% faster processing.</li> <li>• 85% fewer errors. Teams focused on transformation.</li> </ul> |
|---|--|---|

## Which functions have hit the ceiling?

Find out where your team is and what it's costing you.

[Take the Self-Assessment](#)